

TECHNICAL SERVICE



SERVICE HOTLINE

You can reach our service and the free service hotline:
Monday to Friday,
from 8.00 a.m. to 5.00 p.m.
+36 (1) 399 8013



You can reach the free-based hotline on foreign language:
Monday to Friday from 5.00 p.m. to 8.00 a.m. and 24-hours at
weekends and public holidays on*



+49 09001 272874

* Except 24 / 25 / 26 / 31 December, 1 January and the Easter holidays.



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Media Centre: in-depth,
captivating, entertaining.



CERTIFIED RELIABILITY

// ARBURG offers you a service contract for machine inspections at 12 or 24-month intervals. Proven and certified functionality results in fewer downtimes as well as lower machine wear. Thanks to preventive maintenance and the associated value retention, production becomes easier to plan. The results and measured values for each inspection are stored electronically and inalterably in a log book –including up to five consecutive testing cycles. Furthermore, you receive a test seal and a test certificate from ARBURG. For you, this means high machine availability and consistent production quality. //

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681843_HU_072021 - Subject to alterations
Printed in Germany

ARBURG SERVICE HUNGARY

The decisive resource for smooth injection moulding production

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Service allround: Comprehensively trained technicians ensure quick assistance at local level.



Regular recalibration: maintaining the reproducibility of the ALLROUNDER machines.



 **CONTACT**
service_hungary@arburg.com

ARBURG Service allround

The service contracts can be obtained from our ARBURG subsidiary in Hungary. All the relevant services are centrally coordinated by the Budapest central office, while the service technicians visit the customers within possible quickest time. With Service ALLROUND, ARBURG offers all of its customers in Hungary a comprehensive service.

In addition to quick direct assistance on the phone, comprehensively trained service technician can be reached via hotline.

ARBURG service contract

The ARBURG service contract includes basic calibration of all qualityrelevant parameters at 12 or 24-monthly intervals. This includes calibration of:

- Pump
- Injection pressure and speed
- Back pressure
- Screw position measurement
- Rotational dosage speed
- Locking pressure

The inspection is carried out with ARBURG testing devices according to ISO 9001. Inspection according to ISO 9000, IATF 16949 and FDA is recommended.

Oil management

Hydraulic oils can become contaminated through air, water or solid particles. Contamination through solid particles in particular can cause severe surface damage to hydraulic components due to wear, e.g. by abrasion. The consequences are control inaccuracies, leaks, efficiency losses and reduced component service life. The objective of oil management is to prevent such contamination in order to increase the availability, reliability and, consequently, the efficiency of the injection moulding machine. Our Service personnel will be pleased to answer any queries via e-mail.

Additional services

In conjunction with basic calibration, further services – with or without actual value recording – are also available:

- Position measurement calibration
- Mould platen parallelism check
- Testing of cylinder/mould temperature measurement chain
- Testing of mould cavity pressure
- Calibration of the additional control valves
- General visual inspection
- Safety check
- Oil analysis
- General actual value recording
- MULTILIFT
- THERMOLIFT T 100-3

Additional services that fall outside the scope of the service contract can be performed by ARBURG in consultation with the customer.